



**Boston Regional User Group  
September 13, 2018**

**Agenda**

Kindly hosted by: BCBS Massachusetts, 101 Huntington Avenue, Boston, MA 02199

- 8.30am Arrivals**
- 8.45am Welcome and Introductions**  
Sara Cales, Fusion Risk Management (30 mins)
- 9.15am What's Trending at Fusion**  
Hear the latest news & events from Fusion and learn more about available community events and resources including RUGS, Solutions, Fusion Central and Fusion Academy.  
Sara Cales, Fusion Risk Management (30 mins)
- 9.45am Customer Spotlight – The Mass Development of a Global Program From Square One**  
Roger Stearns, Philips (55 mins)
- 10.40am Networking Break (25 mins)**
- 11.05am Lightning Experience**  
Learn. Plan. Prepare. Lightning Experience is the next generation of the Salesforce platform featuring a modern look and feel, new user features, and configuration tools. Administrators can build better, more user-friendly applications to minimize training and allow users to work faster.  
Mike Geier, Fusion Risk Management (60 mins)
- 12.05pm Networking Lunch (45 mins)**
- 12.50pm Discover What's Possible with Fusion**  
Learn how to leverage existing features and capabilities to help evolve your program and be more effective and efficient.  
Mike Geier, Fusion Risk Management (60 mins)
- 1.50pm Networking Break (25 mins)**
- 2.15pm Customer Spotlight – Implementing the Connector Series – SNOW Connector**  
Amanda Habif, Vertex Pharmaceuticals (55 mins)
- 3.10pm Fall Release Preview**  
Learn about new innovations and capabilities coming up in the next release.  
Mike Geier, Fusion Risk Management (45 mins)
- 3.55pm Planning for the next RUG Meeting**  
Sara Cales, Fusion Risk Management (5 mins)
- 4.00pm Closing Comments**



**Boston Regional User Group  
September 13, 2018  
Additional Information**

**Meeting Location:**

Meeting will be held at BCBS Massachusetts, 101 Huntington Avenue, Boston, MA 02199

**Security Check-In:**

For safety and security measures, please be prepared to show valid photo ID for entrance to the building.

**Breakfast and Lunch:**

Breakfast and lunch are provided at no cost to attendees. If you have any dietary restrictions, please email [fusionrugs@fusionrm.com](mailto:fusionrugs@fusionrm.com).

**What to bring with you:**

We encourage each attendee to bring some content with them to share with the group:

1. An accomplishment in your program that you are extremely proud of:
  - a. a new process you designed to become more efficient;
  - b. a new capability you developed on the Fusion Framework System;
  - c. a solution to a challenge you were faced with.
  
2. A problem or challenge you are facing or struggling to resolve:
  - a. specific to your program;
  - b. specific to your organization or industry;
  - c. specific to your implementation of the Fusion Framework System.

**Future Meeting Schedule:**

04/02/2019	MFS Investment Management, 111 Huntington Avenue, Boston, MA 02199-7618
------------	---